Telehealth Services

Telehealth services are provided at Alaska Kids Talk, LLC, Kenai Kids Therapy, Inc., and Occupational Rehab Services, Inc. for the convenience of our patients. They are not required and will only be conducted with the consent of the patient. Telehealth services are subject to the following procedures and understandings:

* Telehealth services are not the same as an in-person visit, as you will not be in the same room as your provider. If your provider determines that telehealth is not adequate for a particular issue, the provider may choose to terminate the session and request an in-person session.
* Telehealth services must be scheduled in advance at a designated time agreed upon by both the patient and provider.
* Telehealth services provided via computer should be accessed through a safe and secure connection. Be sure to use a computer that is in a confidential or private area and always fully exit all online treatment sessions when they are complete.
* Telehealth services may also include online functionality, such as posting of notes or chat logs during the session. This information may be printed by your provider, and if so, it will be treated as confidential.
* If telehealth services cannot be conducted due to technical difficulties, you should immediately contact your provider to schedule a new session.
* Telehealth services are not appropriate for all situations. If you are experiencing a crisis situation or emergency, you should contact 911 or go to the nearest emergency room.
* Some videoconferencing services, such as Doxy.me, may retain certain personal information for its users. This could include user contacts and addresses, and other personal information you provide to the service. You should review the privacy policy for the internet service provider if you have any questions about the confidentiality of such information.

Telehealth Consent

Using telehealth services is entirely voluntary and will not impact the quality of care you receive from Alaska Kids Talk, LLC, Kenai Kids Therapy, Inc., and/or Occupational Rehab Services, Inc. should you decide not to use these services. This office will not condition treatment or payment for health care on whether or not you use telehealth services or sign this agreement.

Alaska Kids Talk, LLC, Kenai Kids Therapy, Inc., and Occupational Rehab Services, Inc. are not liable for any claims and/or damages arising from following:

1. Interruption in the ability to conduct telehealth services due to technical difficulties, technical maintenance, or system failure.
2. Access by friends, family members or other third parties who may enter the room on the patient side during telehealth sessions.
3. Breaches of privacy and security due to the fault of the third party videoconferencing provider (such as Doxy.me, VSee, Skype, Webex, etc.).

\_\_\_\_\_ I do wish to use telehealth services. Doxy.me address (if known): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_ I do not wish to use telehealth services. I consent only to the electronic communication methods indicated above.

By signing below, you acknowledge that you have read and fully understand the Alaska Kids Talk, LLC, Kenai Kids Therapy, Inc., and Occupational Rehab Services, Inc. Telehealth Policy. You have been given the risks and benefits of telehealth, and understand the risks associated with online communications with Alaska Kids Talk, LLC, Kenai Kids Therapy, Inc., and Occupational Rehab Services, Inc., and consent to the conditions as indicated herein. In addition, you agree to adhere to the policies set forth above, as well as any other instructions or guidelines that Alaska Kids Talk, LLC, Kenai Kids Therapy, Inc., and Occupational Rehab Services, Inc. may impose for using telehealth electronic communications.

Signature Date Patient Name